

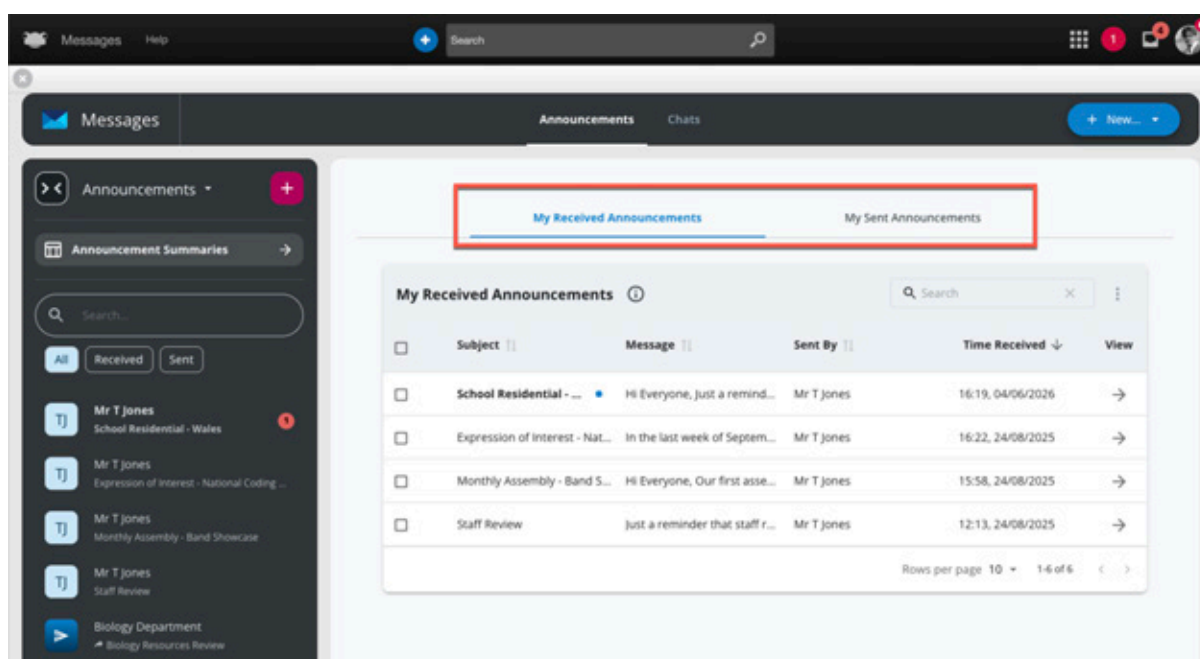
# Messages Application - Announcements Improvements

## Overview

Following discussions with a number of customers, a small but important update has been made to the Messages application, specifically within the Announcements feature. This change primarily affects staff and admin users by clearly separating received and sent announcements to improve usability.

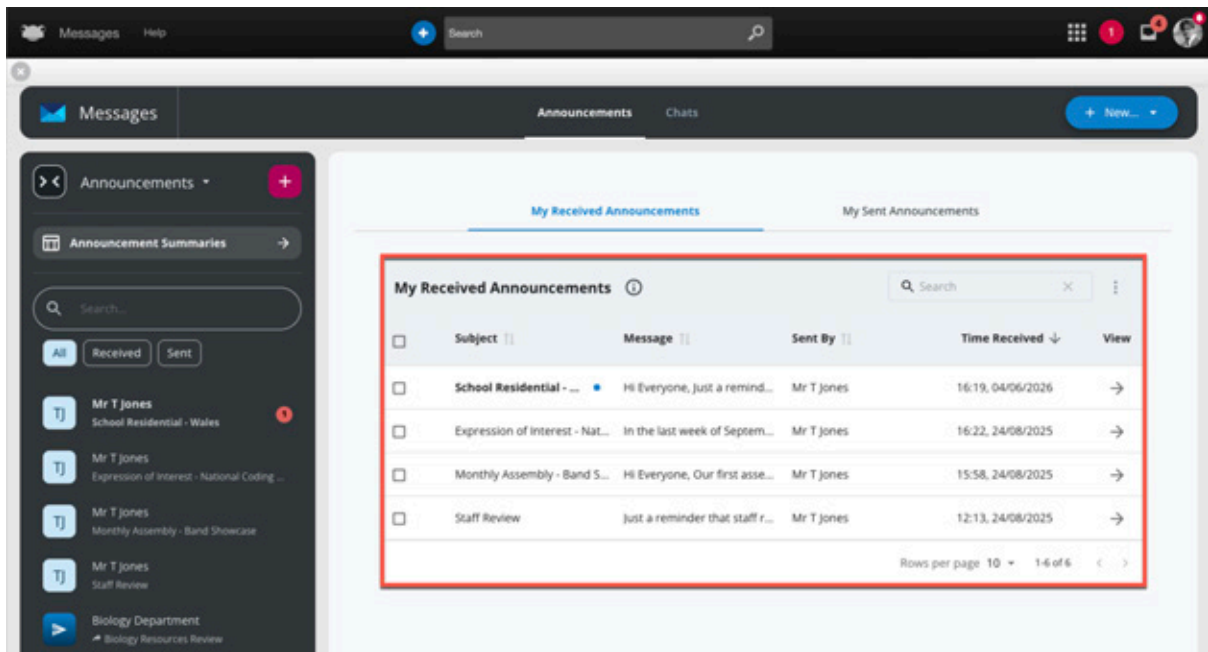
When a staff user launches the Messages application and navigates to the Announcements area, they will now see two distinct sections:

- My Received Announcements – Displays any announcements the user has received (similar to an inbox).
- My Sent Announcements – Displays any announcements the user has sent (similar to a sent folder).



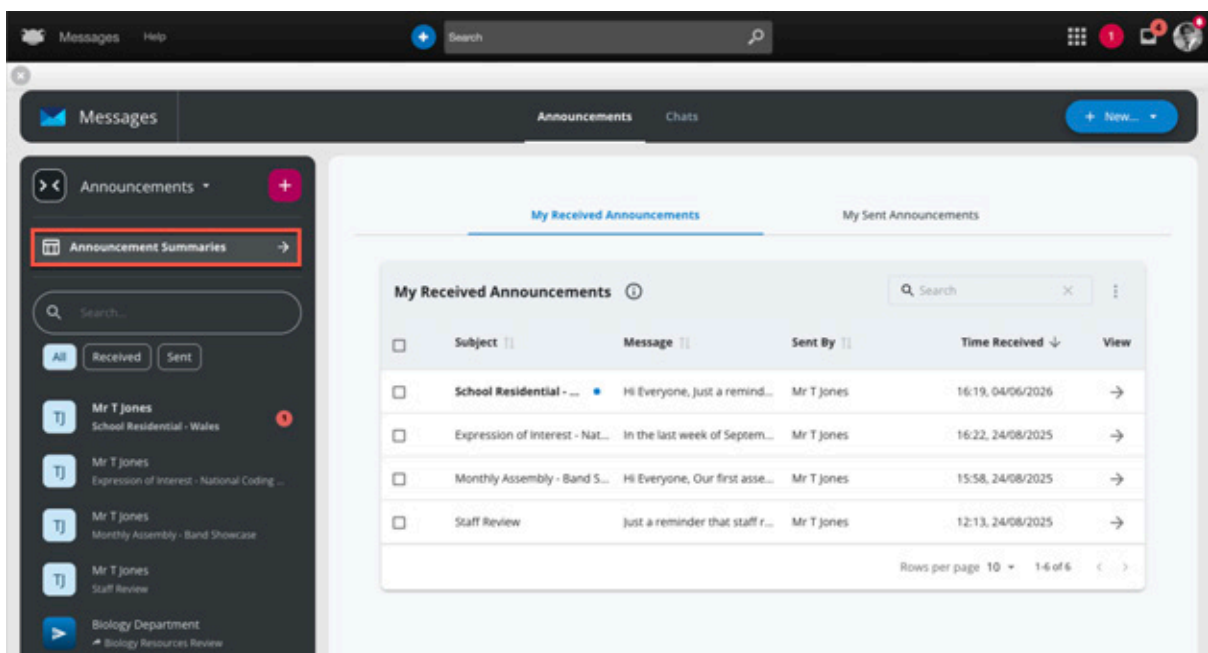
When the My Received Announcements tab is selected, a summary table is displayed showing all received announcements. This table provides key information and includes sortable columns where applicable:

- Subject
- Message
- Sent By
- Time Received
- View

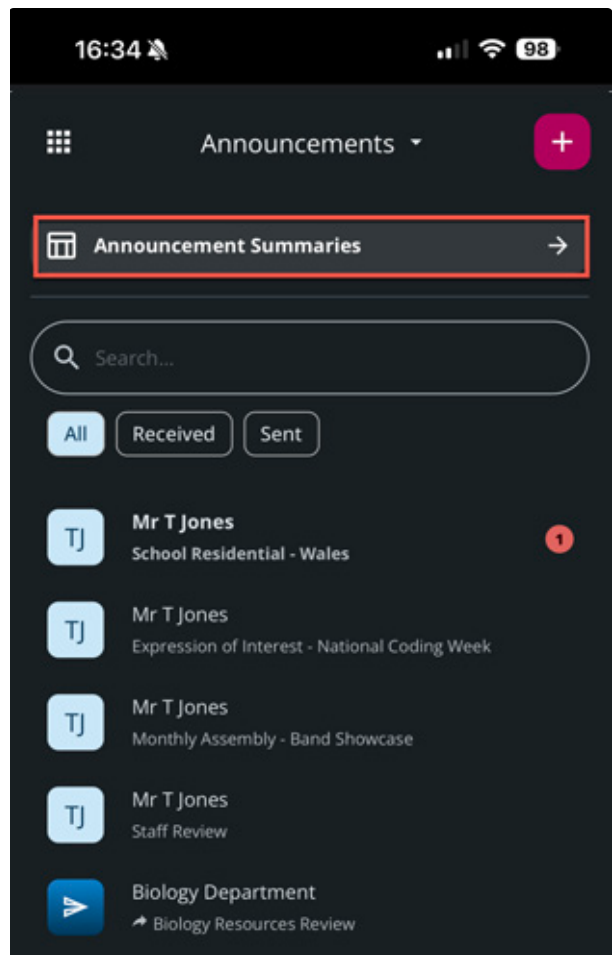


**NOTE** – No changes have been made to the My Sent Announcements area; it will continue to display as it did prior to this update.

The only other visual change staff users will notice is that the left-hand menu has been renamed to Announcement Summaries.

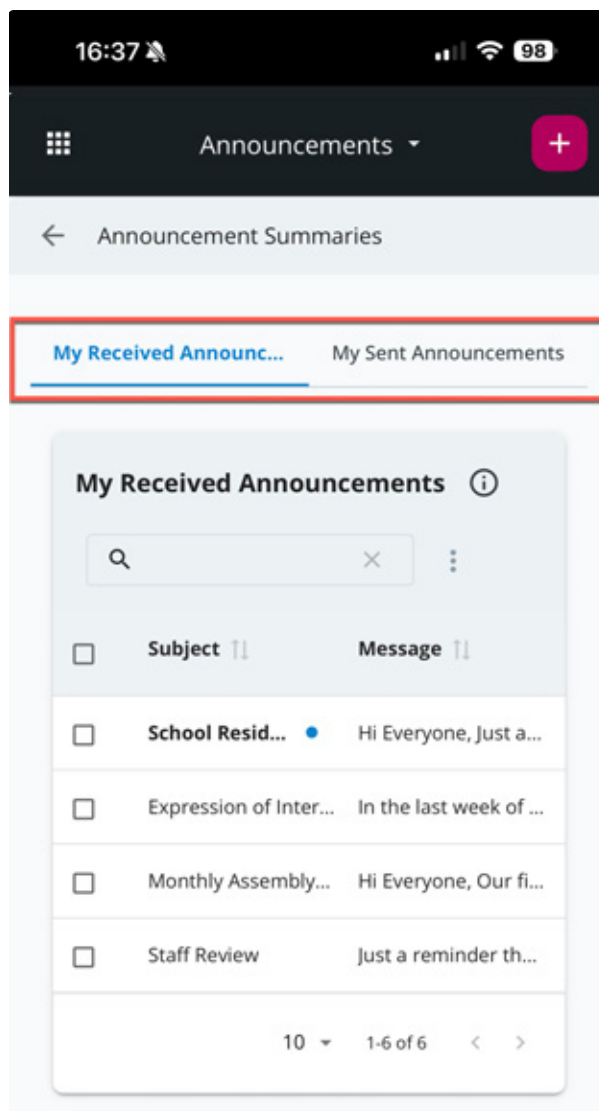


These changes will also be reflected in the Frog GO mobile application. When a staff user launches the app and navigates to the Announcements section, they will see the updated layout, including the new menu title Announcement Summaries displayed at the top.



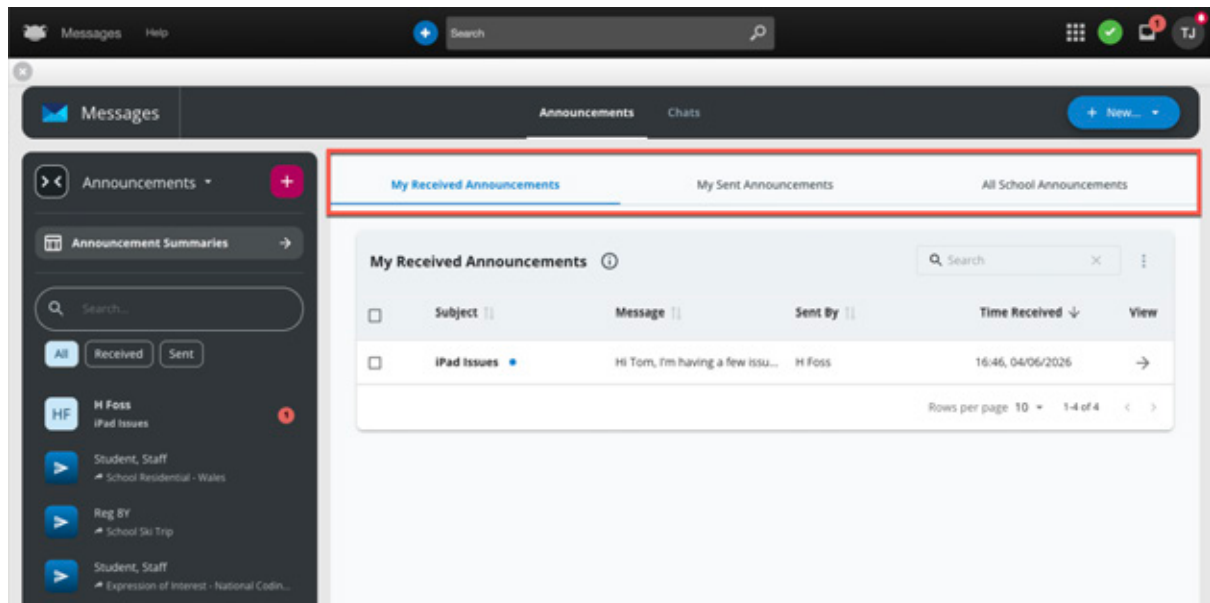
When selecting Announcement Summaries, you can navigate between the following two areas, just like on a desktop, to view your announcements and replies:

- My Received Announcements – Displays any announcements you have received (similar to an inbox).
- My Sent Announcements – Displays any announcements you have sent (similar to a sent folder).



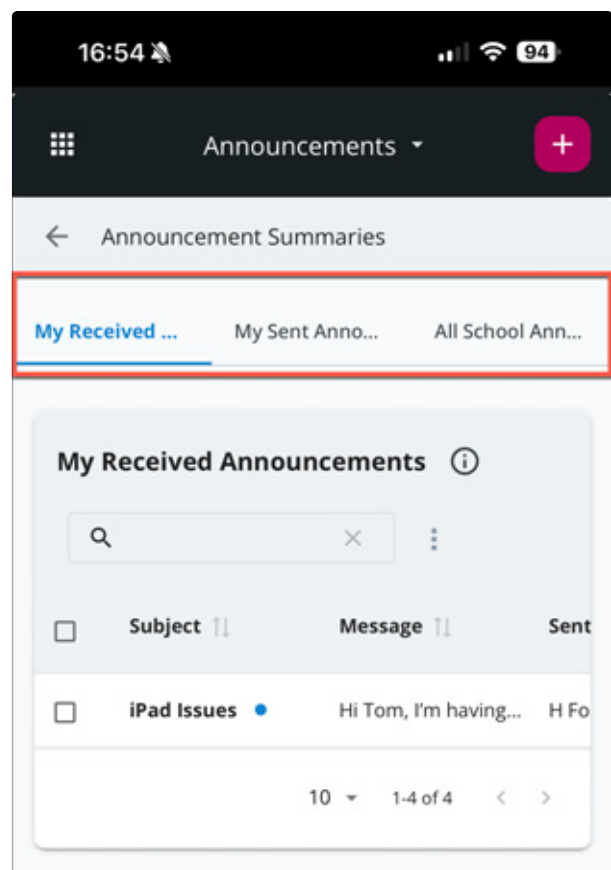
We will now take a quick look at how the changes appear for admin users. The experience is largely the same as for staff users, with one key difference. When an admin user launches the Messages application and navigates to the Announcements area, they will see three distinct sections:

- My Received Announcements – Displays announcements the user has received (similar to an inbox).
- My Sent Announcements – Displays announcements the user has sent (similar to a sent folder).
- All School Announcements – Displays all announcements and replies sent by any user across the platform.



These changes are also reflected in the Frog GO mobile application. When an admin user launches the app and navigates to Announcements > Announcement Summaries, they will be able to switch between the three sections, just like on a desktop, to view their announcements and replies, as well as all announcements sent by users across the platform:

- My Received Announcements – Displays any announcements the user has received (similar to an inbox).
- My Sent Announcements – Displays any announcements the user has sent (similar to a sent folder).
- All School Announcements – Displays all announcements and replies sent by any user on the platform.



## Additional Information

No changes have been made to the views for student and parent users. The interface remains unchanged, showing only messages sent to them. When a message is selected from the left-hand menu, its details are displayed as before.

The screenshot displays a messaging application interface. At the top, there is a navigation bar with 'Messages' and 'Help' on the left, a search bar in the center, and notification icons on the right. Below this is a sub-header with 'Messages', 'Announcements', and 'Chats' tabs, along with a '+ New...' button. The main content area is divided into a left sidebar and a right pane. The sidebar, titled 'Announcements', contains a search bar and a list of messages from 'Mr T Jones' with various subjects like 'School Residential - Wales', 'School Ski Trip', 'Year 8 Media Studies', and 'Expression of interest - National Coding...'. The right pane shows a selected message from 'Mr T Jones' at '04:19 pm' on '04/06/2026'. The message includes an aerial photograph of a lakeside residential area with buildings, green fields, and a lake with boats. Below the image, the text reads: 'Hi Everyone, Just a reminder that our upcoming residential trip to Wales is fast approaching. At the moment, the weather forecast looks promising, but as we all know, things can change quickly. Please keep an eye on the forecast nearer the time and ensure you pack suitable clothing for both warm and wet weather. If you have any questions, please come and speak to me. Regards, Mr Jones'. At the bottom of the message pane, it says 'Private replies to Mr T Jones' and a text input field with a '+ Type your message here' placeholder and a send button.